

RETURN / EXCHANGE FORM



ABOUT RETURNS AND EXCHANGES

Thank you for your purchase. We take great pride in our reputation for quality and value. It is important to us that you are completely satisfied with your ShopTaurus.com experience. If for any reason, you would like to return your item(s), we will gladly issue a refund for the purchase price of the merchandise, or exchange your item(s) within 90 days of the purchase date. Original shipping fees are not refundable. This policy is only for items purchased through ShopTaurus.com or our Customer Service Department. This return and exchange policy specifically excludes Taurus firearms.

STEP 1 FILL OUT CONTACT INFORMATION ORIGINAL ORDER # IF KNOWN _____

BILLING/ORIGINALLY PURCHASED BY: _____ SHIPPING (IF DIFFERENT FROM PURCHASER) _____
 NAME _____ NAME _____
 ADDRESS _____ ADDRESS _____

 CITY _____ ST _____ CITY _____ ST _____
 ZIP _____ TEL _____ ZIP _____ TEL _____

STEP 2 LIST THE ITEM(S) YOU ARE RETURNING/EXCHANGING AND THE REASON.

REASON	ITEM#	DESCRIPTION	PRICE

REASON CODES We strive for order accuracy and satisfaction, but in the event that we have made an error, we will pay shipping charges for items returned or replaced.

- 10-Wrong item was shipped 11-Wrong color 12-Wrong size
- 13-Defective 14-Returning a gift 15-Quality unsatisfactory
- 16-Item not as advertised 17-Changed my mind 18-Damaged in shipping
- 19-Other _____

Step 3 IF YOU ARE EXCHANGING, PLEASE REORDER HERE.

ITEM#	DESCRIPTION	SIZE	COLOR	QTY	PRICE

Step 4 PLEASE INCLUDE CREDIT CARD INFORMATION.

For security, we do not retain original payment details. Credit card info is needed to process any credits due or additional charges.

VISA MASTER CARD AMERICAN EXPRESS EXP DATE MONTH _____ YEAR _____
 CARD NUMBER _____
 SIGNATURE _____

Step 5 RETURN ITEMS BY UPS, FEDEX OR USPS TO THE FOLLOWING ADDRESS:

PLEASE INSURE YOUR RETURN AND RETAIN TRACKING INFORMATION.
 SHOPTAURUS.COM CANNOT BE LIABLE FOR LOST ITEMS.

COMMENTS _____

Taurus Returns
16175 N.W. 49th Avenue
Miami, FL 33014